

HP Poly Mission 620 Stereo USB Wired Headset Customer Special 1



*Product image may differ from actual product

Comfort meets performance

Built for long days and countless calls, the HP Poly Mission 620 headset blends exceptional comfort with high-quality audio and easy USB connectivity – helping teams stay focused, productive, and connected all day.

Custom fit for long days

Adjustable padded headband pad and plush memory foam earcups provide a personalized fit and deliver all-day comfort.

Always clear, always professional

Sound confident on every call with the HP Poly Mission 620 headset – noise-canceling mics and AI noise reduction¹ keep conversations clear.

Simple, reliable connections

Reliable USB Type-C® and USB Type-A compatibility, intuitive inline controls, and easy device management via HP Poly Studio App helps you get to work faster.

Sustainability in action

Designed with purpose

This headset is thoughtfully designed containing at least 30% post-consumer recycled plastics² and shipped in paper-based packaging³.

Featuring

AI noise reduction¹

AI noise reduction¹ blocks background noise and keeps voices clear for focused conversations.

SoundGuard Digital⁵

SoundGuard Digital⁵ limits loud bursts and keeps listening levels safe for longer calls.

Super wideband audio

Super wideband audio delivers clearer, more natural speech for clearer calls.

32 mm speaker drivers

Large 32 mm drivers produce clear, balanced sound for more natural communication.

Rotatable microphone boom

Adjustable boom rotates to either side and mutes instantly when raised.

On-ear busy light indicator

Busy light illuminates red to signal active calls, so others know you're not to be disturbed.



HP Poly Mission 620 Stereo USB Wired Headset

Customer Special 1



*Product image may differ from actual product

Specifications

Compatibility

Compatible operating systems: Windows 11; macOS; Chrome OS™; Android™; iOS

Appearance

Product colour: Black

Ear cushions: PU leather (surface material); Memory foam (padding material)

Headphone type: On-ear (stereo)

Cable length: 2 m

Connectivity and communications

Connection type: Wired: USB Type-C®, USB Type-C®/A adapter

User interface features

Button user controls: Mute/unmute; Volume +/-; Microsoft Teams; Call answer/ignore/end

Indicator light: On call; On muted call; Incoming call; On hold call

Voice alerts: Volume maximum; Volume minimum; Mute on; Mute off; Muted; Incoming call; Call answer/ignore

Boom mic rotation: 285°

Rotate mic boom to mute: Yes

Audio

Audio features:

Microsoft Teams Open Office certified

AI enhanced transmit noise reduction

Super wideband audio

Acoustic protection technology: SoundGuard Digital⁴

Microphone type: Two-microphone AI noise reduction

Number of microphones: 2

Boom mic length: 130 mm

Microphone bandwidth: 50 Hz to 16 kHz

Speaker bandwidth: 20 Hz to 20 kHz (multimedia mode)

Speaker size: 32 mm

Signal-to-noise ratio: >58 dB for Boom mic; >65 dB for capsule mic

Frequency response (microphone): 100 Hz to 16 kHz

Sensitivity (microphone): -35 ±3 (boom mic); -38±1 (capsule mic)

Sensitivity (speaker): 84 dB SPL (1 mW/1 cm) +/- 3 dB

Certifications

Certified collaboration software: Microsoft Teams certified; Google Meet certified; Works With Chromebook certified;

Zoom Workplace Headset certified; Zoom Workplace Contact Center certified

TCO certified: TCO Certified, generation 10³

Environmental

Sustainable impact specifications: Paper-based packaging; At least 30% post-consumer recycled plastic^{1,2}



HP Poly Mission 620 Stereo USB Wired Headset

Customer Special 1



*Product image may differ from actual product

Specifications

Management software

HP Poly Studio App

Weight and dimensions

Weight: 147 g

Product dimensions: 170 x 180 x 40 mm

Package weight: 317 g

Package dimensions: 210 x 185 x 55 mm

Logistic information

Master carton quantity: 10

Master carton dimension: 57.5 x 20 x 23 cm

Master carton weight: 3.56 kg

Cartons per layer: 10

Layers per pallet: 6 (air); 8 (ocean)

Cartons per pallet: 60 (air); 80 (ocean)

Products per layer: 100 (air); 100 (ocean)

Products per pallet: 600 (air); 800 (ocean)

Pallet weight: 319 kg

Pallet dimensions: 121.9 x 101.6 x 151.2 cm (air); 121.9 x 101.6 x 197.6 cm (ocean)

Additional information

UPC number: 199251820922

Product number: C01CBAA

Product name: HP Poly Mission 620 Stereo USB Wired Headset Customer Special 1

Warranty

Poly standard two-year limited warranty

Country of origin

Vietnam

What is in the box

Headset

USB Type-C® to USB Type-A adapter

Carrying case

Quick start guide

Warranty card

Product notice



HP Poly Mission 620 Stereo USB Wired Headset

Customer Special 1

Footnotes

Messaging Footnotes

¹ On-device AI reduces typical background noises, allowing the user to be heard clearly improving the overall user experience.

² Post-consumer recycled plastic is expressed as a percentage of the total weight of plastic.

³ HP paper-based packaging is reported by suppliers as recycled or certified, with a minimum of 97% by volume verified by HP. Packaging includes box and inserts.

⁴ TCO Certified is a ISO 14024 Type 1 sustainability label for IT products. Compliance with all criteria is independently verified.

⁵ HP Poly SoundGuard Digital includes G616 anti-startle protection which limits the noise level to below 102 dB SPL and is compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; HP Poly owned proprietary Advanced Audio Limiter, compliant to ACIF G616; and Average Daily Noise Exposure that measures and controls sound to prevent the Average Daily Noise Exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). HP Poly Studio App is required to enable SoundGuard Digital features. HP Poly SoundGuard protects against Acoustic Shock by limiting sounds to below 118 dBA. This feature is enabled by default and is not a user configurable feature.

Technical Specifications Footnotes

¹ Post-consumer recycled plastic is expressed as a percentage of the total weight of plastic.

² HP paper-based packaging is reported by suppliers as recycled or certified, with a minimum of 97% by volume verified by HP. Packaging includes box and inserts.

³ TCO Certified is a ISO 14024 Type 1 sustainability label for IT products. Compliance with all criteria is independently verified.

⁴ HP Poly SoundGuard Digital includes G616 anti-startle protection which limits the noise level to below 102 dB SPL and is compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; HP Poly owned proprietary Advanced Audio Limiter, compliant to ACIF G616; and Average Daily Noise Exposure that measures and controls sound to prevent the Average Daily Noise Exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). HP Poly Studio App is required to enable SoundGuard Digital features. HP Poly SoundGuard protects against Acoustic Shock by limiting sounds to below 118 dBA. This feature is enabled by default and is not a user configurable feature.

© Copyright 2026 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

August 2026

gb-en

